

COMPANY:	Leroy Merlin (the "Client")
PRODUCTS:	Green Life Fili and Pure Life Faro (as indicated below)
DATE:	27 November 2024
WARRANTY NUMBER:	2024.8 (the " Warranty ")

Warranty Certificate

This Warranty is only valid after full payment of all the respective invoices and after returning a signed copy. The Warranty on each of the Products ordered starts when the relevant Products leave the Sports & Leisure Group factory.

Domo Landscaping offers to the Client a Warranty of 8 years on the Products (i.e. Gazon artificiel GREEN LIFE FILI + PCR 20% , 100% recyclable, 25mm, rouleau 1x4m, Gazon artificiel GREEN LIFE FILI + PCR 20%, 100% recyclable, 25mm, rouleau 2x4m, Gazon artificiel PURE LIFE FARGO + PCR 20%, purifiant d'air, 38mm, rouleau 1x4m, Gazon artificiel PURE LIFE FARGO + PCR 20%, purifiant d'air, 38mm, rouleau 2x4m) directly purchased from Domo Landscaping, taking into account the terms set out below and provided the rules relating to maintenance are observed (see Maintenance Manual).

The Warranty covers:

This Domo Landscaping Warranty is valid starting from the date the goods leave our factory and will cover:

- Abnormal wear;
- Abnormal ageing;
- Visible deficiencies, reported to Domo Landscaping resp. Sports and Leisure Group before installation;
- Resistance of the carpet to normal weathering;
- Resistance of the carpet to rotting under normal conditions;
- The color of the artificial grass fibers will not noticeably change, though may be subject to a variance of +/- 10% from the standard original color;
- The average pile anchorage of the product will not reduce by more than 40% from its original value;

For purposes of this Warranty, the artificial grass carpet is deemed to maintain its UV-stability if the original tensile strength of the fiber component does not decrease by more than 50% of its original value and this in a geographical zone with an annual average solar activity no more than 160 W/m². If the annual average solar activity exceeds 160 W/m² in the geographical region of the installation, the Warranty period shall be decreased by 1 year and for every 40 W/m² the average solar activity exceeds the reference value of 160 W/m² by 1 additional year. Degressivity will be adjusted accordingly. Attached as Annex A to this Warranty, an indicative and non-binding example of the solar activity in the various geographical regions can be found.

The Warranty from Domo Landscaping resp. Sports and Leisure Group is valid under the following cumulative terms:

- the surface is not used for other purposes for which it was designed for, unless prior approval in writing of Domo Landscaping;
- the surface is not used for activities with a destructive effect¹ such as, but not limited to, roller-skating, etc... ;

- the surface is used normally, taking into account the purpose for which the product was purchased from Domo Landscaping and is used in accordance with the instructions for use (but not limited to suitable footwear (no spikes), not used at temperatures <-15°C, ...);
- the artificial grass carpet is cleaned and maintained in accordance with the Domo Landscaping maintenance instructions;
- the maintenance instructions need to be unequivocally observed, as indicated in the maintenance manual.

The Warranty may not be invoked if:

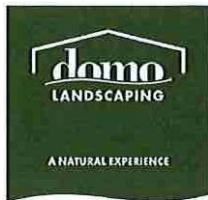
- caused by negligence in failing to maintain the surface in accordance with DOMO LANDSCAPING maintenance guide; including the use of proper maintenance products and techniques;
- caused by negligence in failing to install the surface in accordance with DOMO LANDSCAPING installation guide, including the use of proper infill (if applicable), the use of proper secondary products (glue, tape, ...), proper fixation of the synthetic grass around the perimeter of the covered area and (if applicable) the use of proper techniques to put the infill in place;
- installed, repaired, altered or replaced by any person other than an experienced installer;
- caused by improper design or failure of the sub-base and surrounding area;
- caused by post fibrillation alter or during installation for the purpose other than to get the infill materials in place
- caused by the use of chemical! products (solvents, herbicides, pesticides, ...) that can cause damage or color change to the surface;
- caused by wild animals or domestic pets;
- caused by tree root growth or any other horticultural external influence;
- caused by improper use (i.e. placed on a parking lot, used together with hot items such as barbecues, use during frost <-15°C, ...);
- caused by abuse or deliberate acts of vandalism;
- caused by footwear having metal cleats or spikes;
- caused by improper sports equipment;
- exposed to light other than natural light;
- exposed to reflection of light on reflective surfaces (glass, mirrors, ...) that can cause color fading, temperatures higher than 75° Cor other damage;
- caused by accidents, floods, ground movement/subsidence extreme weather conditions or other acts of God.

Limitations

Warranties are only valid for Residential Grass purchased from Domo Landscaping, a SPORTS AND LEISURE GROUP brand, and upon payment of invoice in full.

The Warranty only applies to material damage of the artificial grass carpet itself, and relates only to a possible repair, or partial or full replacement of the artificial grass carpet, depending on the circumstances.

Repairs or replacements of the artificial grass carpet made under the terms of this guarantee, will not result in the Warranty being extended.



If the provisions of this Warranty lead to partial or complete repair, this shall be done in accordance with the following conditions:

- < 1 year after completion of installation: max. 100 %
- < 2 years after completion of installation: max. 75 %
- < 3 years after completion of installation: max. 50 %
- < 4 years after completion of installation: max. 25 %
- < 5 years after completion of installation: max. 20 %
- < 6 years after completion of installation: max. 10 %
- < 7 years after completion of installation: max. 5 %
- < 8 years after completion of installation: max. 2.5 %

The warranty automatically becomes void if the maintenance directions are not being observed, as mentioned in the Domo Landscaping - maintenance manual. In case the purchaser and/or user of the product has not received the relevant guidelines w.r.t. installation, maintenance and use from Domo Landscaping, the purchaser and/or user must request Domo Landscaping to provide them without delay.

Any other responsibility, such as but not limited to labor costs for installation and removal, commercial loss, is fully and explicitly excluded.

The Warranty automatically becomes void if maintenance or repairs were carried out by third parties, not acknowledged by Domo Landscaping / Sports & Leisure Group NV.

Domo Landscaping Warranty claim procedure:

1. All claims under this Warranty shall be deemed waived unless made in writing to the following e-mail address: support@domolandscaping.com, within 30 days of learning of the cause;
2. Claims under this Warranty may only be made by the purchaser of the artificial grass carpet and not by the purchasers sub-buyers or any other third party;
3. Only claims accompanied by all necessary substantiating documents such as invoice number, quantity and name of the goods, batch number, date and place of installation, and a detailed description including pictures, sent to Domo Landscaping, will be handled.

This Warranty shall be governed by and interpreted in accordance with the laws of Belgium.

Any dispute or claim arising out of or in connection with this Warranty that appears to be unsolvable by parties shall be finally settled by the Commercial Courts in Ghent, Department Ghent, Belgium.

SPORTS AND LEISURE GROUP NV
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For the Client

Annex 1: indicative solar activity map

